



Terms and Conditions for Dash - Comfort Lucky Draw Promotion (QuuBe Gift Cards)

The Dash Comfort/CitiCab Lucky Draw & CabRewards Promotion (the “**Promotion**”) is a closed door lucky draw and rewards promotion jointly organised by Telecom Equipment Pte Ltd (“**Singtel**”) and Comfort Transportation Ptd Ltd (the “**Merchant**”), subject to these Terms and Conditions. By participating in the Promotion, all participants shall be deemed to have accepted and agreed to be bound by these Terms and Conditions and all decisions of Singtel, which shall be final and binding in all respects.

1. The Promotion is available from 1 July 2019 and will end on 30 September 2019 (both dates inclusive) (the “**Promotion Period**”).

Eligibility

2. To be eligible for the Promotion, the participant must:
 - a) hold a valid Singtel Dash Balance Account, which must be and remain valid and must not for any reason be terminated and/or suspended, during the Promotion Period;
 - b) comply at all times with the terms and conditions governing the use of Dash Balance, including, but not limited to, the Dash Terms and Conditions (which may be accessed at <https://www.dash.com.sg/terms-and-conditions/>).
 - c) Employees of the Singtel Group of Companies and its appointed advertising, media and auditing agencies and any other parties who are directly involved in the organizing, promoting or conducting of the Lucky Draws shall not be eligible to participate in the Promotion.
 - d) For the avoidance of doubt, participation in the Promotion is open to individuals only. Corporate or other entities shall not be eligible to participate in the Promotion

Conduct of the Lucky Draws

3. A lucky draw (the “**Lucky Draw**”) will be conducted in respect of the Promotion Period by Singtel at 31B Exeter Road, Comcentre II, #04-00, Singapore 239733 within 1 month after the end of the Promotion Period or on such other dates, times and venues as may be determined at the sole and absolute discretion of Singtel.
4. Each participant shall be entitled to one (1) Lucky Draw chance for each successful Payment Transaction made by the participant to Comfort and/or CitiCab taxis via Dash during the Promotion Period, in accordance with the applicable Dash Terms and Conditions (which may be accessed at <http://www.dash.com.sg/terms>).
5. There will be one hundred (100) winners drawn from the Lucky Draw conducted in respect of Promotion Period (“**Winners**”) to win a QuuBe 88 Q*Coins gift card worth \$123 each (the “**Prize(s)**”). Each Winner will be only entitled to win the Prize once.
6. Winners will be selected at random through a computerised system in the presence of an authorised personnel of Singtel. Singtel reserves the right to disqualify any Winner if any of these Terms and Conditions are not met, and to select reserve winners to replace any Winner(s) that may be disqualified. Singtel’s decision as to the Winners and reserve Winners of the Lucky Draws shall be final and conclusive.



7. Singtel further reserves the right, at its absolute discretion, to change or substitute the Prizes and/or to increase or reduce the number of Winners for the Relevant Periods.
8. All Winners will be notified via SMS or their Singtel Dash registered telephone number within three (3) working days after the Lucky Draw.
9. Winner will have to collect their prize in person or by a duly authorised representative at Singtel Comcentre, 31 Exeter Road Singapore 239732, within thirty (30) working days after notification (the "**Collection Period**"). Winners shall comply with Singtel's instructions for the purposes of the Lucky Draw. Singtel reserves the right to request for the Winner's proof of eligibility, identity and/or otherwise for the purposes of verifying the Winner's claim to the Prize at the time of Prize collection. The Winner must present his/her NRIC or such other identification papers as may be acceptable to Singtel. Where the Prize will be collected by a duly authorised representative of the Winner, the representative must present his/her NRIC or such other identification papers as may be acceptable to Singtel, a copy of the Winner's NRIC or such other identification papers as may be acceptable to Singtel and the letter of authorisation duly signed by the Winner in such form as may be acceptable to Singtel.
10. Any Prize which is not claimed in accordance with the provisions of these Terms and Conditions within the Collection Period will be forfeited at the sole and absolute discretion of Singtel, and the Winner shall not be entitled to any compensation for the same.
11. All Prizes won or accepted shall be given on an "as-is" basis and are non-transferable, non-assignable, non-exchangeable and non-redeemable for cash and/or any other items. No payment or compensation whether in cash, credit or kind shall be made for any uncollected, lost, misplaced, defaced, stolen or damaged Prizes. The Prize and its use shall at all times be governed by such terms and conditions as may be imposed by the Merchant. Singtel is not an agent of The Merchant and shall not be liable in any way to the participants for any matter whatsoever in relation to the use of the Prize, including without limitation any failure or delay by The Merchant under this Promotion.
12. Singtel makes no warranty or representation as to the quality, value, merchantability or fitness for purpose of the Prizes and assumes no liability or responsibility for the acts or omissions of the merchants and/or suppliers of the Prizes or any non-performance or defects in the Prizes. Any dispute about the value, condition or performance of the Prizes is to be resolved directly with the relevant merchants and/or suppliers of the Prizes.
13. Singtel reserves the right to disqualify any one or more of the Winners following Singtel's announcement at the Lucky Draws, if
 - a) the Winners are determined, in Singtel's sole discretion, to be ineligible for any reason whatsoever,
 - b) at any time, Singtel, at its sole and absolute discretion, suspects any fraud in relation to, and/or misuse of, the Winner's Dash Balance Account; or
 - c) the phone number which is registered in respect of the Winner's Dash Balance Account is for any reason changed (whether by the Winner or any other person, with or without the consent or knowledge of the Winner) during the Relevant Period or at any time before the collection of the Prize by the Winner in accordance with these Terms and Conditions.
14. By accepting the Prize, the Winner agrees that Singtel may use the Winner's name, addresses, personal details, photographs or any likeness for advertising and promotional purposes without further consideration. However, Singtel is under no obligation whatsoever to disclose the identity of the Winners or to publish the same for any reason at any point of time.



15. Singtel shall be entitled, at Singtel's sole and absolute discretion and without notice to you, to claw-back from you any Prize which has, in Singtel's sole opinion, been wrongfully awarded to you for any reason whatsoever.

General

16. By participating in the Promotion and/or the Lucky Draws, the participants consent to Singtel's collection, holding, storage, use, processing, transfer, disclosure and/or reporting (whether directly or indirectly) to any relevant third party, of the participants' personal data and/or information provided to Singtel, including but not limited to, for the purposes of administering the participants' registration, organizing and promoting the Promotion and/or Lucky Draws, or otherwise for purposes relating to the Promotion; and the participants further consent and acknowledge that the participants' personal data and/or information (i) will also be processed in line with Singtel's privacy statement available at <http://www.dash.com.sg/terms>; and (ii) may be used in accordance with Singtel's policies, terms and conditions or notices made available by Singtel from time to time.
17. Singtel reserves the right to, at its sole and absolute discretion, vary, modify and amend any of these Terms and Conditions and/or to suspend, discontinue or terminate the Promotion/Lucky Draws at any time without prior notification, or liability to any party. Please visit <https://www.dash.com.sg/deals> for the latest terms and conditions applicable to the Promotion.
18. Singtel reserves the right to determine at its sole and absolute discretion all matters arising out of or in connection with the Promotion and/or Lucky Draws, including the participants' eligibility and the applicable criteria. Singtel's determination of all matters relating to this Promotion and/or Lucky Draws shall be final and binding and no appeal or objection on any grounds will be entertained.
19. Apart from the Dash with Comfort 1 GIG Promotion and the Dash Singtel Bill QR CODE Promotion, this Promotion may not be combined with any other on-going promotions offered by Singtel and/or applicable discount vouchers unless otherwise stated.
20. In the event of any inconsistency between these Terms and Conditions and any brochure, marketing or promotion material relating to the Promotion, these Terms and Conditions shall prevail.
21. By participating in the Promotion and/or the Lucky Draws, each participant agrees to fully and effectively indemnify, defend and hold harmless Singtel from and against any and all rights, demands, claims, causes of action, losses, damages, costs and expenses whatsoever that the participant may have, or which may arise, whether in whole or in part, and whether directly or indirectly, due to or arising out of participation in the Promotion and/or the Lucky Draws. These obligations will continue to survive the expiry or termination of the Promotion and/or the Lucky Draws.
22. To the extent permitted by law, Singtel shall not be liable in any way to any participant or any other person for any losses or damages of any kind, including but not limited to direct, indirect, incidental, consequential, special or punitive damages arising out of or in connection with the Promotion and/or Lucky Draws, including without limitation, from any late or non-notification, any error in computing chances, any technical, hardware or software breakdown, malfunction or defects, failed delayed or incorrect transactions, lost or unavailable network connections or any notice that is lost or misdirected.
23. These Terms shall be subject to and construed in accordance with the laws of Singapore and the participants hereby submit to the exclusive jurisdiction of the courts of the Republic of Singapore.
24. A person who is not a party to these Terms and Conditions has no right under the Contracts (Rights of Third Parties) Act of Singapore to enforce or enjoy the benefit of any provision of these Terms and Conditions.

